



Audit & Feedback

MetaLab

International Audit & Feedback MetaLab Meeting: Putting A&F into real world practice

November 4-5, 2024

Sala Italia - Centro Congressi Europa
Università Cattolica del Sacro Cuore
Largo Francesco Vito, 1 - 00168 Roma

D/EP/Lazio
Department of Epidemiology
Lazio Regional Health Service, Italy



SISTEMA SANITARIO REGIONALE

ASL
ROMA 1



REGIONE
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PROGRAMME

DAY 1 – MONDAY

09:30 - 10:00 *Participants registration*

WELCOME

10:00 *Andrea Cambieri, Antonella Occhino, Walter Ricciardi*

10:10 **Why an A&F Conference in Italy?**

Antonio Giulio de Belvis

10:20 **A&F state-of-the-art**

Jeremy Grimshaw and Noah Ivers

SESSION 1: A&F at macro/meso level: how to spread A&F methods among Italian healthcare organization?

Moderators: Marina Davoli, Roberto Grilli

11:20 **Speakers:**

- **Embedding research into practice. The experience of the national Easy-Net project** *Nera Agabiti*
- **A regional Audit & Feedback intervention to improve surgical treatment of patients with muscle-invasive bladder cancer. An Easy-Net project activity** *Eva Pagano*
- **A&F in the management of chronic conditions: the experience in Tuscany Region** *Paolo Francesconi*
- **Strategies based on Audit and Feedback to implement clinical care pathways in a local health organization in the Sardinia region: obstacles and facilitations** *Gian Franco Puggioni*

12:30 **Discussants:** *Giovanni Baglio, Paola Santalucia, Americo Cicchetti*

LUNCH 13:00-14:00

SESSION 2: A&F at mesolevel: experience from national/regional institutions

Moderators: *Graziano Onder, Chiara Marinacci*

14:00 Speakers:

- **A&F within medication review activities at regional level** *Antonio Addis*
- **Embedding research findings into regulatory decisions** *Sara Farchi*
- **Quality Matters for Patients with Acute Coronary Syndrome: Design of a Novel Clinical Audit & Feedback Initiative to Promote Equity, Transparency, and Timely Delivery of High-Quality Care**
Sergio Leonardi
- **Putting people's experience at the heart of national audit development – coproduction to drive quality improvement**
Marina Cronin

15:00 Discussants: *Nicola Pinelli, Silvia Scelsi*

Break 15:00

SESSION 3: A&F and data: what's new?

Moderators: *Paola Sacco, Carmen Angioletti*

15:30 Speakers:

- **A&F starting from Patient Reported Experience: is it feasible?**
Milena Vainieri
- **The CPSET approach in a breast cancer unit in Rome** *Rossella Dell'Aquila*
- **A&F with GPs: identifying trustworthy data sources** *Anna Acampora*
- **Effect of audit and feedback for reducing overuse of pathology test requesting by Australian general practitioners: A factorial cluster randomised controlled trial** *Denise O'Connor*

16:30 Discussants: *Andrea Barbara, Giovanni Capelli*

CLOSING REMARKS: From more accurate clinical classification systems to the implementation of Clinical Governance tools.

17:00 *Jeremy Grimshaw, Antonio Giulio de Belvis, Marina Davoli*

17:30 **END OF MEETING (day one)**

DAY 2 – TUESDAY

08:00 - 9:00 *Breakfast*

9:00 **Keynote**

Reflections on the Cochrane A&F Systematic Review Update and other advances in the evidence: Implications for future research *Noah Ivers*

9:45 **Designing better feedback**

- Evaluating National-Level Positive Deviance Feedback: Iterative Development of a Process Evaluation for the Canadian Association of Thoracic Surgeons (CATS) Learning Health Initiative *Jamie Brehaut*
- Improving performance in primary care teams: a mixed methods study exploring the antecedent perceptions and beliefs influencing physician engagement with performance feedback *Laura Desveaux*
- Knowledge, attitudes and behaviors regarding Audit & Feedback: evaluation of change in a sample of general practitioners before and after the implementation of an intervention *Angelo Nardi*

Break 10:45-11:15

11:15 **Work in Progress**

- A tailored Audit & Feedback intervention with an action planning tool to facilitate appropriate antibiotic use in the ICU: a study protocol *Daphne Stegink*
- Project for the prevention of catheter-related infections at the UU.OO. of intensive care and adult resuscitation of the Romagna Local Health Authority *Michela Fantini*
- Co-Development of a Learning Health System for Ontario Health Teams: Applying User-Centered Design to Optimize Audit and Feedback *Victor Rentes*

LUNCH 12:15-13:15

13:30 Delivering better feedback

- **Beyond Audit and Feedback Features: Advanced Feedback Training to Improve Feedback Orientation and Culture** *Sylvia Hysong*
- **Implications of appreciation, coaching, and evaluation for A&F engagement and effectiveness** *Zach Landis-Lewis*
- **A deep dive into an intensive feedback intervention: Generating insights and hypotheses** *Anne Sales*
- **Understanding fidelity and cost in the EQUIPD Quality Improvement Collaborative: An intervention to support how teams respond to audit and feedback to improve diabetes care** *Elaine O'Halloran & Davide Tebaldi*

Break 15:00-15:30

15:30 Audit and Feedback Trials

- **Does audit and feedback improve surgical quality in non-muscle-invasive bladder cancer? An international cluster RCT comparing enhanced audit and feedback versus audit participation alone in 201 sites with 14,915 patients** *Steven MacLennan*
- **An implementation sequential multiple-assignment randomised trial (SMART) using audit and feedback and feedback facilitation in UK primary care** *Sarah Alderson*
- **A multifaceted intervention to reduce low-value care for trauma admissions: update on a pragmatic cluster randomized trial** *Lynne Moore*

CLOSING REMARKS:

16:30 *Jeremy Grimshaw, Antonio Giulio de Belvis, Nera Agabiti*

17:00 **END OF MEETING**

MODERATORS, SPEAKERS AND DISCUSSANTS

Anna Acampora *Department of Epidemiology of the Lazio Regional Health Service, ASL Roma 1 - Lazio region (Italy)*

Antonio Addis *Department of Epidemiology of the Lazio Regional Health Service, ASL Roma 1 - Lazio region (Italy)*

Nera Agabiti *Department of Epidemiology of the Lazio Regional Health Service, ASL Roma 1 - Lazio region (Italy)*

Sarah Alderson *School of medicine at the University of Leeds, Leeds (UK)*

Carmen Angioletti *Management and Healthcare Laboratory, Institute of Management, Scuola Superiore Sant'Anna, Pisa (Italy)*

Giovanni Baglio *Italian National Agency for Regional Healthcare Services (AGENAS), Rome (Italy)*

Andrea Barbara *Health Management, Local Health Authority ASL Roma 1, Rome (Italy)*

Jamie Brehaut *Hospital Research Institute, Ottawa (Canada)*

Andrea Cambieri *Policlinico Universitario Agostino Gemelli – IRCSS, Rome (Italy)*

Giovanni Capelli *Italian National Institute of Health (ISS), Rome (Italy)*

Americo Cicchetti *Ministry of Health, Rome (Italy)*

Marina Cronin *National Office of Clinical Audit, Dublin (Ireland)*

Marina Davoli *Department of Epidemiology of the Lazio Regional Health Service, ASL Roma 1 - Lazio region (Italy)*

Laura Desveaux *Better Health at Trillium Health Partners, Canada*

Antonio Giulio de Belvis *Faculty of Economics, Università Cattolica del Sacro Cuore, Rome (Italy)
Policlinico Universitario Agostino Gemelli – IRCSS, Rome (Italy)*

Rossella dell'Aquila *Ospedale Isola Tiberina - Gemelli Isola, Rome (Italy)*

Michela Fantini *Evaluative research and health services policy - Azienda USL Romagna, Ravenna (Italy)*

Sara Farchi *Hospital Network Area - Lazio Region, Rome (Italy)*

Paolo Francesconi *Regional Health Agency (ARS) of Tuscany, Florence (Italy)*

Roberto Grilli *Evaluative research and health services policy - Azienda USL Romagna, Ravenna (Italy)*

Jeremy Grimshaw *Ottawa Hospital Research Institute, Ottawa (Canada)*

Sylvia Hysong *Baylor College of Medicine, Houston (Texas)*

Noah Ivers *Women's College Hospital Research and Innovation Institute, Toronto (Canada)*

Zach Landis-Lewis *Department of Learning Health Sciences at the University of Michigan Medical School, Michigan (USA)*

Sergio Leonardi *University of Pavia, Fondazione IRCCS Policlinico S.Matteo, Pavia (Italy)*

Steven MacLennan *Academic Urology Unit at the University of Aberdeen, Aberdeen (Scotland)*

Chiara Marinacci *Research, Knowledge Transfer and Humanization Area, Lazio Region, Rome (Italy)*

Lynne Moore *Department of social and preventative medicine and the Population Health and Optimal Health Practices research unit of the CHU de Québec research center, Canada*

Angelo Nardi *District 2, Local Health Authority ASL Roma 1, Rome (Italy)*

Denise O'Connor *Wiser Health Care Unit in the School of Public Health and Preventive Medicine, Monash University, Melbourne (Australia)*

Antonella Occhino *Faculty of Economics, Università Cattolica del Sacro Cuore, Rome (Italy)*

Elaine O'Halloran *Department of Nursing, Midwifery & Health, Northumbria University, Newcastle (UK)*

Graziano Onder *Department of Geriatric and Orthopedic Sciences, Università Cattolica del Sacro Cuore, Rome (Italy)*

Eva Pagano *Azienda Ospedaliero-Universitaria Città della Salute e della Scienza, Turin (Italy)*

Nicola Pinelli *FIASO (Italian Federation of Healthcare Authorities and Hospitals), Rome (Italy)*

Gian Franco Puggioni *Risk Management, Quality and Continuing Education, ASL Oristano, Sardinia (Italy)*

Victor Rentes *Health System Performance Network (HSPN) at the University of Toronto, Toronto (Canada)*

Paola Sacco *CERISMAS (Centre for Research and Study in Health Management), Milan (Italy)*

Paola Santalucia *Italian National Institute of Health (ISS), Rome (Italy)*

Anne Sales *Sinclair School of Nursing and the Department of Family and Community Medicine in the School of Medicine at the University of Missouri, Missouri (Columbia)*

Silvia Scelsi *ASIQUAS (Italian Society of Quality in Health Care, ISQUA Italian Branch, Genova (Italy)*

Daphne Stegink *Amsterdam UMC, National Intensive Care Evaluative (NICE), (UK)*

Davide Tebaldi *Institute of Health Sciences, University of Leeds, Leeds (UK)*

Milena Vainieri *Management and Healthcare Laboratory, Institute of Management, Scuola Superiore Sant'Anna, Pisa (Italy)*

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